

# 10 OFFSHORING TRENDS FOR 2020 AND BEYOND

1



Outshoring will replace Outsourcing as a more dynamic model where the external team is considered a direct extension of the onshore team and not as a separate entity

2



There will be collaboration on equity between onshore and offshore vendors, making them jointly responsible for the success of the project

3



Roughly 80% of the World's 500 Largest Companies have Offshore Teams for their Operations

4



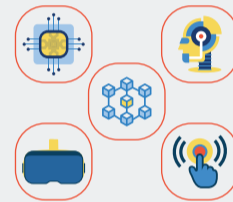
Increasing use of advanced Communication and Collaborative Tools will ensure even more success from onshore-offshore partnerships

5



Offshore teams will have more specialized and unique skillsets, catering to customized requirements rather than acting just as support teams

6



Demand for skilled IT workers with expertise in new technologies such as Blockchain, ML, AI, VR, and AR will grow exponentially

7



IoT will move out of devices and will extend to industries, redefining security protocols. Edge computing may see a wider adoption to handle this demand

8








Other than cost savings, the other advantages of offshoring are access to better service quality and intellectual capital and a broader transformational change

9

## MOST POPULAR OUTSOURCING SERVICES:








-  Mobile Application Development and Maintenance
-  Customer Support
-  Data Center Operations
-  Database Administration
-  System Support and Network Operations

10

## MOST POPULAR OUTSOURCING DESTINATIONS



-  India
-  China
-  Malaysia
-  Indonesia
-  Brazil

## REFERENCES

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