



Oracle On-Premise Support



As your business grows, so does your need to add additional capabilities to your IT stack and update the existing processes. There is a constant need to redefine the roadmap and reset existing standards. XTGlobal enables transformation within your On-Premise environment using the latest Oracle's On-Premise products so that your applications continue to be up-to-date and support the business-critical functions.

XTGlobal provides strategic services and support in developing, building, and managing sustainable, scalable, digital solutions for your enterprise. Get comprehensive support coverage with minimal business disruption as you move into the next stage of your digital transformation. We help you prepare for full-fledged or incremental legacy modernization, process innovation with end-to-end capabilities.

E-Business Suite

XTGlobal's customer-centric approach and domain expertise in CRM, SCM, HRMS, and Financials keeps all your solutions and applications at their peak potential. Our capabilities will help you drive your operational processes smoothly by providing efficient and effective business solutions.

XTGlobal supports Oracle E-Business Suite versions from 10.7 to its latest release R12.2.9 using our unique approach with accelerators, tools and techniques that cut down the risk as well as the cost. We provide complete support of the applications, middleware, databases, operating systems, servers, and storage.

Functional Support



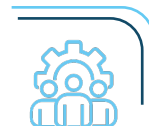
HRMS



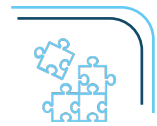
Finance



CRM



SCM



Projects

Technical Support

- Oracle Applications Framework (OAF)
- Applications Development Framework (ADF)
- Concurrent Manager
- Oracle Forms
- Oracle Reports
- Fusion Middleware Integrations
- JAVA Programs
- Oracle Database (SQL, PL/SQL)
- Workflow Builder

Administrative Support Services

XTGlobal's administrative services are built to maximize application's agility, scalability, compatibility, and availability. Our goal is to enhance the performance of your applications in terms of speed, availability, and reliability.

Our Administrative Services Support:

- Databases (releases 8i, 9i, 10g, 11g, 12c, 18c, and 19c)
- Infrastructure
- WebLogic Servers (SOA Suite, EBS)
- Oracle Application Server
- Enterprise Manager
- Partitioning
- Patches
- Active Data Guard
- Monitoring and Maintenance
- Performance Tuning
- Disaster Recovery
- Backups
- Real Application Clusters (RAC)
- Security

Custom Application Support

Rising demand by customers for a personalized engagement has made businesses look towards creating customized enterprise applications. Increasing complexity in workflows and operations also call for technologically advanced applications that will streamline operations and provide a competitive advantage.

Our Support Enables:

- Robust Integrations
- Customizable Processes
- Strict Data Compliance and Security
- Adaptability Towards a Hybrid Cloud Model
- Complete Control
- Easy Upgrades

Why XTGlobal:

- ▶ On-site (USA) and Offshore (India) Delivery Centers of Excellence
- ▶ Resources with Minimum 12+ Years of Experience (Architects and Seniors)
- ▶ 24X7 Support (Follow the Sun Model)
- ▶ CMMI/DEV3 Certified Company
- ▶ SOC1 Type2 & SOC2 Type1 Certified
- ▶ ITSM Industry Standard Processes
- ▶ Flexible Pricing and Custom Support Models
- ▶ Oracle-Trained and Certified Consultants
- ▶ Low Predictable Op-Ex
- ▶ Fast Delivery with Hybrid Development Model

Your On-Premise Applications can generate even greater business value.
Do get in touch with us to know more about our On-Premise Support Services.

[Contact Us Today](#)



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