XTGLOBAL™

ROBOTIC PROCESS AUTOMATION (RPA)

Robotic Process Automation (RPA) is use of software "Bots" to automate repetitive office tasks for rapid business transformation and improved productivity and efficiency. RPA Bots can conduct tasks quickly with 100% precision, and round-the-clock, enabling human resources to focus on higher value-added tasks.

RPA Bots Can...

- Learn, Mimic, and Execute Human Actions based on Rules
- Interact with Applications or Systems
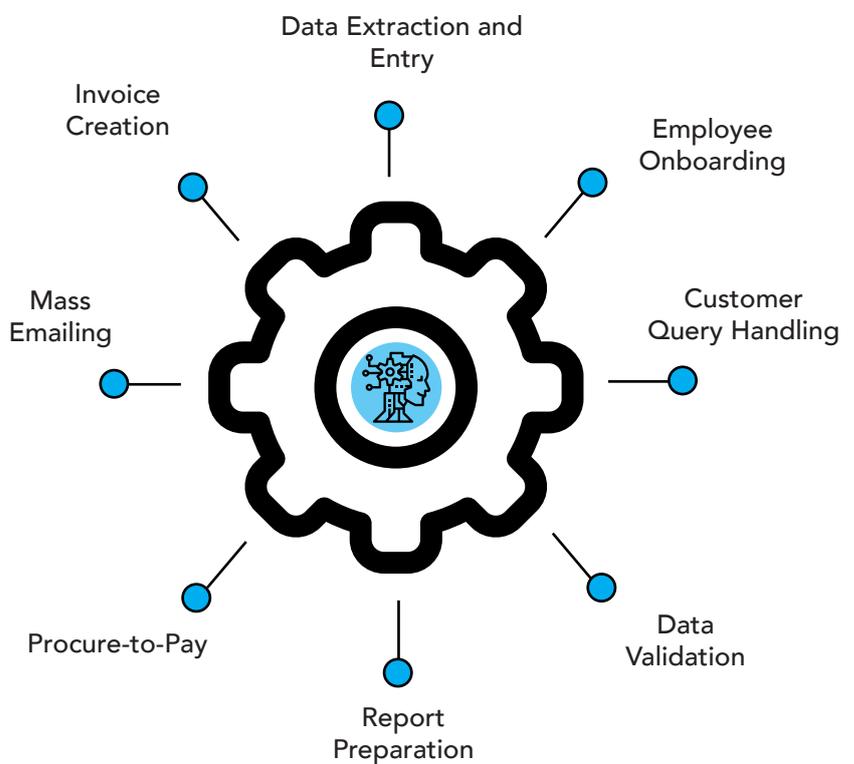- Be Cloned, Customized, Scheduled and Shared for Executing Business Processes

RPA Bots Cannot....

- Read Unstructured or Non-electronic Data
- Work on Processes that Keep Changing Over Time
- Undertake Judgment-based Processes

Automation Works Great For...

- High-Volume Manual, Repetitive Work
- Rule-based Processes
- Easily Scalable Processes
- Error-prone Tasks
- Disparate IT Systems
- Structured and Stable Data
- Processes Subject to Sudden Spikes in Use

A Few Tasks that Were Made Easier and Better by RPA....

Data Extraction and Entry

Invoice Creation

Employee Onboarding

Mass Emailing

Customer Query Handling

Procure-to-Pay

Data Validation

Report Preparation

Cash in on These Benefits....
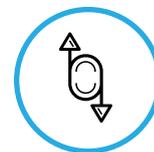
Improved Efficiency up to 100%

Error Rates Reduced by up to 100%

Time Spent on Routine Tasks Reduced by up to 80%
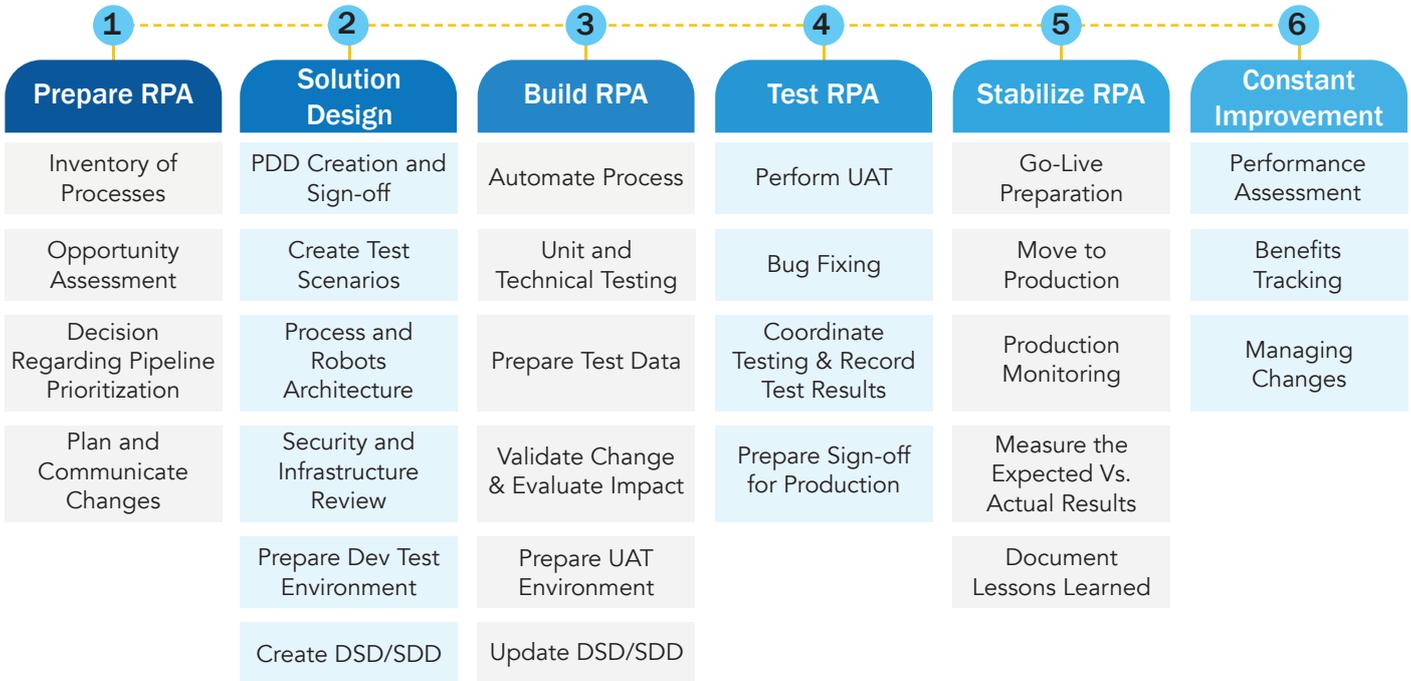
Cost Reduction up to 80%

Easy Scaling Up or Down

Seamless Integration with Existing IT infrastructure

The RPA Journey

	1 Prepare RPA	2 Solution Design	3 Build RPA	4 Test RPA	5 Stabilize RPA	6 Constant Improvement
	Inventory of Processes	PDD Creation and Sign-off	Automate Process	Perform UAT	Go-Live Preparation	Performance Assessment
	Opportunity Assessment	Create Test Scenarios	Unit and Technical Testing	Bug Fixing	Move to Production	Benefits Tracking
	Decision Regarding Pipeline Prioritization	Process and Robots Architecture	Prepare Test Data	Coordinate Testing & Record Test Results	Production Monitoring	Managing Changes
	Plan and Communicate Changes	Security and Infrastructure Review	Validate Change & Evaluate Impact	Prepare Sign-off for Production	Measure the Expected Vs. Actual Results	
		Prepare Dev Test Environment	Prepare UAT Environment		Document Lessons Learned	
		Create DSD/SDD	Update DSD/SDD			

RPA Service Offerings

Consulting Services

- Listing out Top Drivers of RPA
- Setting up RPA Goals for Your Enterprise
- Choosing the Right Processes for Pilot RPA
- Process Assessment and Prioritization
- POCs

Analysis & Design

- Process Discovery
- Process Assessment and Prioritization
- PDD Documentation
- Solution Design Architecture

Testing and Monitoring

- Bot Development
- QA Testing and Validation
- Deployment
- Performance Monitoring and Reporting

Support and Maintenance

- Offshore ROC (Robotic Operations Center)
- Ongoing Maintenance and Support
- Continuous Improvements
- Help Desk and Query Resolution

Why XTGlobal

XTGlobal is a one-stop IT services and solutions provider with a focus on process improvement through digitization and automation. Our RPA services extend across end-to-end of the spectrum and are suitable for all kinds and sizes of companies - from the novices to companies that have already implemented automation and are looking to expand it to more processes.

Small/mid-size to enterprise-level, we are capable of developing automation solutions that enable our clients to discover new opportunities while reducing operational costs. Our services blend security and resilience with scalability, document understanding and AI.

Ready to Start your RPA Journey?
Discuss your Automation Plans with our Experts Today!

UiPath

AUTOMATION ANYWHERE

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